

How to Deal with Suspicious Phone Calls



DO NOT TRUST THE CALLER OR SENDER ID DISPLAYED BY YOUR PHONE

Threat actors can spoof the originating phone number. This can be falsely displayed as an organisation, including government agencies, employers & carriers.



DO NOT TRUST SOMEONE BECAUSE THEY HAVE SOME OF YOUR PERSONAL INFORMATION

Threat actors will obtain personal information on targets before engaging with them & provide that information to gain trust.



NEVER GIVE TWO-FACTOR AUTHENTICATION (2FA) PERMISSIONS TO A THIRD PARTY

Threat actors engage in social engineering to trick targets into providing a one-time passcode or authorising a push notification.



IF IN DOUBT, TERMINATE & RE-ESTABLISH THE COMMUNICATION BY DOING A MANUAL SEARCH

Terminate suspicious phone calls. Do a manual search of the organisation & call back using the phone number listed on legitimate website.

info@phriendlyphishing.com
Call us: 1300 407 682

